



T O W N & C O U N T R Y R E S O U R C E S

September 30, 2010

Town & Country Resources has a more than 25-year commitment to matching qualified, dependable caretakers to families throughout the Bay Area. My wife and I purchased Town & Country Resources in 2008, years after this situation developed in 2000. We take the privacy of our clients very seriously and cannot provide specifics on client cases. I can confirm that Meg Whitman and her husband were clients in 2000, and Nicky Diaz was referred to their family at that time.

Records show that as an agency we did everything that was legally required and followed standard procedures at the time. As already reported, Nicky Diaz did fill out our standard candidate questionnaire. In that questionnaire, Nicky indicated that she was legally able to work in the United States. Further, Nicky provided us and our client with the documents that our client would need to complete the I-9 form as was their legal obligation as an employer.

Since 2006, every Town & Country referred candidate undergoes a rigorous background check, verified by a third party. We will not tolerate anyone who falsely represents themselves and take great pride in referring only the finest caretakers to our clients.

Sincerely,

Jens Hillen and Carrie Hillen
TOWN & COUNTRY RESOURCES