

[Redacted]

**From:** [Redacted]  
**Sent:** [Redacted]  
**To:** [Redacted]  
**Subject:** FW: #933502 Twitter Support: "@TimDuncan, is in violation..."

[Redacted]

-----Original Message-----

**From:** [Redacted]  
**Sent:** [Redacted]  
**To:** [Redacted]  
**Subject:** FW: #933502 Twitter Support: "@TimDuncan, is in violation..."

----- Forwarded message -----

**From:** Th <[notifications-support@twitter.zendesk.com](mailto:notifications-support@twitter.zendesk.com)>  
**Date:** Tue, Apr 6, 2010 at 11:55 AM  
**Subject:** # [Redacted] Twitter Support: update on "Hello, It has come to our attention that your Twitter account, @TimDuncan, is in violation..."  
**To:** TimDuncan <[Redacted]>

## Please do not write below this line ##

**Ticket [Redacted]: Hello, It has come to our attention that your Twitter acco...**

**Th, Apr 06 08:55 am (PDT):**

Hello,

We need to confirm your identity in order to further investigate this report. Please provide a faxed copy of a photo ID (i.e., driver's license) within 48 hours of receiving this email.

Please fax the document to Twitter at [Redacted]. This is a United States number, so be sure to include appropriate international dialing code if you're sending from outside the United States.

Include your ticket number and write "Attention: Policy Support, Twitter Inc. -Th." We need to be able to see full name and photo on the faxed ID, so please try to send a legible copy. This information will be kept confidential, and will be deleted once we have used it to verify your identity.

For security reasons, we are only able to accept this information via fax; our systems strip incoming email attachments. If a fax machine is unavailable, you can send a fax from your computer for free through third-services such as FaxZero (<http://faxzero.com>).

Thank you,

Th  
Twitter Trust and Safety

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**TimDuncan, Apr 05 08:46 pm (PDT):**

I'm not sure what to do here, but I am not impersonating anyone. My real name is Tim Duncan and therefore believe this suspension to be without reason. Just because I happen to share my name with a basketball player should not disallow me from participating with this username on twitter. Please help correct this situation.

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**TimDuncan, Apr 05 05:35 pm (PDT):**

Hello,

It has come to our attention that your Twitter account, @TimDuncan, is in violation of the Twitter Rules, specifically the section on Impersonation:

<http://help.twitter.com/forums/26257/entries/18311>

Impersonation is prohibited. We've permanently suspended the account.

Thank you,

Th  
Twitter Trust and Safety

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Please note:

You can respond to this message by replying from the address this email was sent to. If you respond from a different forwarding address or email alias (i.e. [username+alias@gmail.com](mailto:username+alias@gmail.com)) your email will not be seen by our support staff.

If you have a Twitter account associated with this email address, you can also update and review this ticket online by clicking the ticket link above.

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Review the status of your request and add additional comments here:



This email is a service from Twitter Support