To our valued Kylie Cosmetics customers,

We wanted to let you know that the company that manages our e-commerce platform – Shopify – recently informed us that they experienced a security incident. Shopify is one of the world's leading all-in-one commerce platforms, and powers over 1,000,000 businesses worldwide.

Your trust is so important to us, and we wanted to let you know that we're working diligently with Shopify to get additional information about this incident and their investigation and response to this matter. Shopify informed us that they are taking steps to help prevent this type of incident from recurring in the future.

Shopify informed us that this incident affected names, addresses, emails, product orders, and the last four digits of the credit card of our impacted customers. However, ***Shopify has assured us that customers' full payment details (full card number, card expiration data and security code) were not compromised in the incident.*** Shopify has also shared that Kylie Cosmetics is not the only company that was impacted by this incident, so you may be receiving notifications from other companies that you've shopped with online.

Once again, we're working diligently with Shopify to get additional information about this incident. We have updated our FAQ on KylieCosmetics.com with information on the incident, and will continue to update it as we receive further information from the Shopify team. Shopify has assured us that any orders that you place on the site at this time are safe and secure.

We value the trust that you've put in us and we're here for any questions you might have. Please feel free to contact us at KylieCosmetics@kroll.com and we'll work to respond to all requests in a timely manner.

Thank you,
Kylie Cosmetics

Kylie Cosmetics Privacy Policy